

# Remote Service

## System Health Checks

*Regular health checks to confirm the operational readiness of your CCTV security system.*

Remote Service has been developed by RVR to determine the health and operating condition of the technology used in any CCTV system, monitored or otherwise, without the need of an onsite engineer.

Any CCTV system with Ethernet capabilities can be supported and monitored on a daily or weekly basis\*.

Core Service features: -

- Core network status checks
- Disk status checks
- Performance status checks
- Maintenance tests

Hosting the checking of your CCTV installations, aids maintenance & repair planning, allowing you to deploy the most appropriate level of service without draining business resources, keeping an eye on your bottom line profits.

### Typical Applications

All CCTV applications – should be tested regularly to maintain the operational effectiveness.

### Supported Technologies\*#

#### Automated – Daily service checks

Dedicated Micros, all Netvu Connected products  
i.e. DS2, SD, DVIP, Vista Navigator

#### Manual weekly service checks

Technology on application

\*Service dependant on the level of available integration & features of DVR/NVR

\*Other technologies are available, based on volume & customer requirements – for more details on how we can support you please contact a member of our sales team



For further details & support contact RVR Sales on 0844 879 1007